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Friendship Home, Inc

February 8, 2011

Mr. Dave DiRubbo
Acella Construction
62 Accord Park Dr.
Norwell, MA 02061

Dear Dave,

I am sorry that it has taken me so long to write this note of appreciation to Acella for your efforts to help Friendship Home build the "Home with a Heart." Throughout the process we have felt that you and your staff have been committed to our mission. Your team has handled the project with professionalism and sensitivity despite some challenges along the way. We can't say enough about the process and the outcome. We love our building and look forward to the completion of the respite areas, respectfully requesting that Ryan and Charlie continue on the project to assure that it is all we dreamed it could be!

I recognize that our building committee was thorough and that we sometimes delayed certain aspects of the process to assure that we had all of the information and carefully reviewed all alternatives as we went along. I can imagine that you have seldom had such a group, with so many different ideas and perspectives. Ryan and Charlie succeeded in building trusting relationships with even the skeptics and this helped to assure that the process went as smoothly as possible. At times Ryan became the voice of reason, helping us to focus and move the project along. He worked hard to help coordinate donations and to look at the project with many alternatives, negotiating as needed with Dave Dunlap to assure that the project met the necessary specifications. I don't think there was ever a doubt that Charlie's attention to detail would result in a solidly constructed building, but we all came to enjoy and have respect for his no-nonsense manner. For someone who admittedly hates meetings, he certainly tolerated plenty of coordination meetings on our behalf. Both he and Ryan were always available for questions, tours and to help resolve issues. We miss all of you and can't wait to begin phase II!

I don't want to leave out Randy, Paul, Catrina and of course you! We have truly felt supported by the whole Acella Family and can't thank you enough for all that you have done to support Friendship Home's efforts to serve people with developmental disabilities. You have truly become part of our Circle of Friends. Thank you for everything!

Very Sincerely,

Lauren C. Payne
Executive Director

On behalf of the Co-Founders, Board, Building Committee,
Staff, Families and Friendship Club Members