



11/17/11

Hello Dave,

I hope this email finds everyone at Acella construction well. This is a LONG overdue letter of commendation for one of your employees, Wayne Foley. I couldn't ever completely convey in one letter, the amount of appreciation I have for the way Wayne handled my build out here at Wicked Good Cupcakes.

As you know, this was a bit of a stressful project in that there were out of town landlords and construction managers as well as outside contractors, a short time frame and a woman who had no idea of how to put into words what she needed or expected from the whole project.

Wayne immediately took charge of the project and made certain that I was in the loop. (As little or as much as I wanted to be.) He always conducted himself in an extremely professional manner, had answers for all of my (stupid) questions and if he didn't, he would quickly find out what it was I needed to know.

There were some tough personalities to deal with and he never lost his cool. I want you to know, as owner of Acella, that Wayne is a model representative of your company. Wayne is the caliber of employee that any employer would want representing their business.

I had nicknamed Wayne, St. Wayne, partially as a joke but in all reality, he was a saint.

Thank you so much for having such quality people, who truly care about the projects they are placed in charge of. Wayne's just a great guy.

Have a wonderful rest of the day.

Warm regards,

Tracey

Tracey Noonan  
Wicked Good Cupcakes

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